

# Kansas NG911 GIS User Group 2020 Q4 update

The following update is being offered in place of our quarterly NG911 GIS User Group webinar. We will resume our quarterly NG911 GIS User Group webinars in 2021. Feel free to contact Eileen, Kristen or Sherry with any questions.

### Kansas NG911 Project – General Update (Eileen Battles)

Reminder - 2020 Q4 GIS maintenance submission deadline – December 31, 2020

#### Statewide Imagery update

- New, statewide, 1" resolution imagery acquisition to begin Feb/March 2021
- Imagery contract is with Surdex
- Local imagery buy up is available over the life of the contract (3 years)
  - Contact Tim Donze for more info
    - timd@surdex.com or 314-422-7616
- DASC will reach out to our maintainers for imagery QA help sometime this fall when the imagery is available in SurCheck

## NG911 Toolbox update (Kristen Jordan Koenig)

Parity L/R check as compared to L/R address ranges: This check will change from a Notice to an Error in 2021 O1.

## GeoMSAG and Geospatial Call Routing Update (Sherry Massey)

Nothing new on the GeoMSAG or Geospatial Call Routing fronts

Reminder about troubleshooting MSAG issues:

When a phone company cannot find a record that is in your GIS data, there are three possibilities.

- 1. There is something about the GIS data that kept it from processing, like the GEOMSAG flag being set to No.
- 2. The phone company has something wrong in their search. The wrong Community, Exchange, or County are the most frequent offenders.
- 3. The record was not processed properly into the MSAG.

If you have eliminated #1, check in 911Net to see if #2 is the problem. If you have eliminated #2 or do not have access to 911Net, contact Sherry for some assistance identifying and fixing the problem.