## 05/20/2025

The deadline to get into the next round of Smart Transcription grants is June 20th. If your PSAP would like to apply, please access the grant applications through the 911 portal under the State Grant tab and select Submit Pre-approved Grant Application. In the application you will see the PSAP cost match for this grant. If you have questions, please reach out to your 911 Liaison. Thanks!

Kansas 911 Team

# 🎽 Industry Update: RapidDeploy Joins Motorola! 🎽

Big news in public safety technology—RapidDeploy has been acquired by Motorola! While the company now operates under the Motorola umbrella, you can expect the same great product and innovation. Exciting times ahead for advancements in emergency response solutions!

🖌 Leveraging Technology for Better Emergency Response! 🖌

Have you used innovative tools to enhance call outcomes and improve emergency response? From real-time Text Translation to OnStar assistance, technology is transforming the way we support those in need.

Some powerful solutions include:

- Text Locate
- What3Words
- PulsePoint
- OnStar
- And more!

If you've successfully implemented these tools and would like to share your best practices with other centers, we'd love to hear from you!

Email Michele Abbott at michele.abbott@kansas911.org to showcase your experience.

And here's something exciting—if your use case is selected by RapidDeploy, your center could win a Pizza Party! 🭕

Let's inspire and learn from one another—technology is changing the game!

### **Remodeling or Equipment Move**

If your center is undergoing remodeling or moving, please notify your LIAISON as soon as possible. Scheduling non-emergency equipment needs with the Tiger Team may take time due to their schedule related to updates and enhancements.

#### Learning Management System

Reminder: All new users will automatically be enrolled in the Welcome Course. Once you've completed the welcome course, you will be able to access the required courses. These courses will need to be completed in the order they are presented. Once you have finished the required course, the entire course catalog will be available.

#### **Equipment Notes:**

**Experiencing Low memory? Slower responses?** Please ensure that your teams are rebooting regularly. The industry recommendation is at least once a week.

**Rebooting** helps keep your computer running efficiently and can often speed up performance if you've been having issues. The combination of things such as flushing the RAM and clearing up temporary files and processes helps keep "computer cobwebs" from forming and as a result your PC can perform at peak speed.

Best Practice Shortcut: RapidDeploy RadiusPlus Map-Each shift when logging on and off from RapidDeploy Radius Plus - press Shift F5. This is a short-cut to a hard reload and should start your session with a fresh session.





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