



Kansas 9-1-1 Coordinating Council Meeting Minutes

Friday, August 27, 2021 – web conference

1 Call to Order

Due to a schedule conflict, Chief Heitschmidt, Kansas 911 Coordinating Council (“Council”), asked Scott Ekberg, NG911 Administrator, to chair the Council meeting. Scott called the meeting to order at 9:01 A.M. Scott reviewed the Kansas Open Meetings Act (KOMA) rules for the meeting including the disabling of the chat feature of web conference.

2 Roll Call

Gayle Schwarzrock took roll. There were 10 voting members, and 8 non-voting members present at the start of the meeting. Some Council members joined the meeting after roll call and some Council members had to leave the meeting early.

Council Members in Attendance

Voting Members: Melanie Bergers, Senator Rick Billinger, Troy Briggs, Jac Brown, Representative John Carmichael, Robert Cooper, Senator Marci Francisco, Scott Hilbrink, Representative Kyle Hoffman, Sherry Massey, Becky Snook, Brooks Wederski, and Ellen Wernicke.

Non-Voting Members: Terry Clark, Jerry Daniels, Mike Daniels, Robert McDonald, Ken Nelson, Elizabeth Phillips, Michael Ruffin, Sara Spinks, and Mark Tucker

Council Members Absent

Voting Members: Jerry Harrison, Josh Michaelis, Nick Robbins, and Jonathan York

Non-Voting Members: Patrick Fucik

Also in Attendance

Michele Abbott, Lori Criqui, Eileen Battles, Kathleen Becker, Scott Ekberg, Angela Murphy, Braden Perry, Phill Ryan, Gayle Schwarzrock, and Randall White.

3 Approval of Minutes

Scott Ekberg presented the June 11, 2021, meeting minutes for review and discussion. No issues or questions were raised.

Motion to approve the June 11, 2021, Minutes made by Ellen Wernicke; seconded by Becky Snook.
Motion carried.



Voting Members	Yea	Nay	Abstain
Melanie Bergers, PSAPs over 75k	X		
Senator Rick Billinger			X
Troy Briggs, Kansas Sheriffs' Association	X		
Representative John Carmichael			X
Senator Marci Francisco	X		
Jerry Harrison, Kansas Association Chiefs of Police			
Scott Hilbrink, Fire Chief	X		
Representative Kyle Hoffman			
Sherry Massey, PSAPs under 75k	X		
Becky Snook, Kansas APCO	X		
Brooks Wederski, Government IT	X		
Ellen Wernicke, PSAPs over 75k	X		
VOTE: Approval of June 11, 2021 Meeting Minutes			
MOTION BY: Ellen Wernicke			
SECONDED BY: Becky Snook			
PASSED: 8 yea and 2 abstain. Motion carried.			

4 Executive Committee Report

The Executive Committee Report was presented by NG911 Administrator, Scott Ekberg.

Travel Policy. Scott advised that due to the resurgence of COVID, the decision was made by the Executive Committee to revert to all virtual meetings for the Council and committees of the Council through the end of 2021. At that time, the policy will be revisited to determine whether virtual meetings will continue or if in-person meetings can be reinstated. This policy includes the 911 Admin Training Day, as well as the general meeting scheduled during the APCO Conference in November. The travel policy also includes travel for work-related matters of Council staff. Only essential travel is authorized.

Retiring Council Members. Scott extended thanks on behalf of the Council to Kathy Kuenstler and Chief Robert McLemore for their many years of service on the Council. Their participation directly contributed to the success of Kansas NG911. Thank you!

Council Member Appointments and Reappointments. Scott advised that Scott Hilbrink will replace Chief McLemore on behalf of the Fire Chiefs Association representative. Becky Snook will replace Kathy Kuenstler on behalf of Kansas APCO. In addition, Michael Ruffin with AT&T is replacing John Fox. Scott also advised that several reappointments have also been approved by the Governor's Office. Scott thanked them for continuing to serve on the Council.

5 LCPA Report

The LCPA Report was presented by Kathleen Becker, Mainstream Nonprofit Solutions Inc., LCPA for the Council. Katy shared the financials as of June 30, 2021.



Balance Sheet is in order with no issues or concerns.

Income Statement Summary Sheet. Revenue and expenses are on track as anticipated for mid-term budget year. Interest income is modest due to the economy and investment fees. Summary sheet is in order with no issues or concerns.

State Fund is in order with no issues or concerns.

Operations Fund is running under budget and Kathy believes we will be under budget by year end, as well. The operating expense is 1.16% - well below the 2.0% limit. The Operations Fund is in order with no issues or concerns.

State Grant Fund continues to grow slowly. It is in order with no issues or concerns.

Federal 911 Grant Report. Kathy shared that PSAPs leveraged \$3 million in items, which included \$1.8 million from federal grants. Additionally, the Council received \$159,000 in grant. Sherry Massey advised that the window for PSAPs to make use of the subgrants closes in November 2021. The deadline for all final reporting and documentation to the federal government is in March 2022. Currently, there are just a few outstanding PSAP subgrants and the Council is in communication with those PSAPs regarding their completion and final paperwork. There is some paperwork that needs to be completed with some PSAPs and federal government, but Sherry feels everything will be settled fine. The Council's portion of the subgrants is complete and reimbursement has been received. Except for the outstanding subgrant projects, everything is complete.

Motion to approve the LCPA financial reports for June 30, 2021, made by Becky Snook; seconded by Senator Marci Francisco. **Motion carried.**

Voting Members	Yea	Nay	Abstain
Melanie Bergers, PSAPs over 75k	X		
Senator Rick Billinger	X		
Troy Briggs, KSA	X		
Representative John Carmichael		X	
Robert Cooper, Commission Deaf & Hard Hearing	X		
Senator Marci Francisco	X		
Scott Hilbrink, Fire Chief	X		
Representative Kyle Hoffman	X		
Sherry Massey, PSAPs under 75k	X		
Becky Snook, KS APCO	X		
Brooks Wederski, Govt IT	X		
Ellen Wernicke, PSAPs over 75k	X		
VOTE: Approval of the LCPA Financial Reports MOTION BY: Becky Snook SECONDED BY: Senator Marci Francisco PASSED: 11 yea and 1 nay. Motion carried.			



6 Administrator's Report

The Administrator's Report was presented by Scott Ekberg.

Council Member Handbook. This is a standing agenda item to be presented for questions, additions, or edits. None were raised.

Service Interruption of 7/25/2021. Scott advised that on July 25, 2021, during a planned maintenance window, 45 PSAPs across Kansas were affected whereby their 911 service was re-routed to their administrative phone lines during that event. All but one of those affected PSAPs had continuity of operations. Only Sedgwick County experienced a lapse in 911 service. AT&T sent a copy of their proprietary Root Cause Analysis (RCA) to the NG911 Administrator, Scott Ekberg, shortly after the event. The document is handled as "proprietary" for security reasons since AT&T NG911 operations are included in their report. Consequently, full details of the event could not be release in a public forum such as this Council meeting. Nevertheless, at the request of Scott Ekberg, Kate Beinecke, AT&T Director of 911 Service Management, provided this non-proprietary explanation of the event.

- AT&T performed standard planned maintenance activities the night of July 24, 2021, into the morning of July 25, 2021.
- During that activity, a re-route of Sedgwick County's 911 traffic was initiated in error by AT&T.
- When the error was identified, the re-route was removed to restore call delivery.
- Essentially, the event was caused by work error and not a failure of the 911 network or the 911 call handling platform. There was a human element to this event.
- After the event, the errors were addressed as coaching opportunities with the appropriate work center and
- Internal practices and documentation were updated to ensure this type of event does not occur in the future.

Representative Carmichael, a State Representative from Wichita, Kansas, inquired about the AT&T Root Cause Analysis marked as confidential. He advised that he filed a KORA request with the Kansas 911 Coordinating Council. In respect to AT&T confidentiality, the Council did not provide the confidential analysis to him. However, Scott furnished Sedgwick County and Rep. Carmichael with a copy of his NG911 RCA. [The NG911 Administrator is responsible for preparing and submitting all Kansas NG911 RCA's according to the NG911 Governance Plan because the Administrator has holistic oversight of Kansas NG911.] Representative Carmichael read what was provided by the Council, via his KORA request, regarding what happened at approximately 12:30 a.m. on July 25, 2021, that caused his town to be without 911 services for 2 hours.

"Through post-event analysis it has been determined inaccurate information regarding the specific PSAPs that required re-routes was entered in the planned maintenance activity plan. The plan indicated Sedgwick County was a re-route, which was unnecessary due to having redundant network connections. When the re-route for Sedgwick County was implemented, a test call was placed to verify the re-route was successful but did not reach live PSAP personnel. AT&T did not make additional attempts to verify the re-route was successful."

Kate Beinecke replied that this event was not a platform failure but rather human error due to miscommunication.



Sheriff Troy Briggs commented that his PSAP has had other outages in relation to fiber and partly on AT&T's part and partly on Kansas Fiber Network's part. He raised concerns about platform redundancy. Scott stated it is important to remember that our system design does not expect every PSAP to be up 100% of the time. We cannot afford to do that. Our system design accepts that individual PSAPs, when fiber cuts or whatever happens, will go down. The system design is that the calls are presented for answer; not necessarily at the PSAP that they normally would be answered at, but that every call is presented for answer. In the case of Sedgwick County, Scott advised that the 9-1-1 calls went to their administrative telephone system which they were not monitoring at the time. Since they had no one logged into their admin system, their auto attendant system was answering 9-1-1 calls and telling callers the operators were busy, and to remain on hold. Rep. Carmichael reminded the Council and our provider that since we are responsible for public safety, 9-1-1 service failure is not acceptable. Scott responded that this event was coaching opportunity for AT&T to ensure no recurrence.

KAR Adoption. Scott advised that the KARs needing to be published were presented to and approved by the Director of Budget, Department of Administration, and Attorney General's Office. The KARs were then published in the Kansas Register. They were presented to Joint Committee on Administrative Regulations. A public hearing was held on July 19, 2021, with no appearances. The next step is formal adoption of the KARs by the Council. He reviewed each KAR and presented each for a motion to adopt.

- KAR 132-1-1. Motion by Rep. John Carmichael; seconded by Rep. Kyle Hoffman. **Motion carried.**
- KAR 132-1-2. Motion by Rep. John Carmichael; seconded by Sherry Massey. **Motion carried.**
- KAR 132-2-1. Motion by Sen. Francisco; seconded by Jac Brown. **Motion carried.** Rep. Carmichael stated that this regulation is appropriate because that is what the legislature decided. He expressed his concern that contact extensions should be the exception and not the rule. Likewise, contract Request for Proposals (RFPs) should have sufficient time for bidders to respond.
- KAR 132-3-1. Motion made by Rep. John Carmichael; seconded by Troy Briggs. **Motion carried.** Rep. Carmichael commended Scott Ekberg, the Council, and the staff on the KARs. He sits on the Joint Committee that hears these KARs and our KARs were processed professionally, smoothly, and expediently.
- KAR 132-4-1. Motion by Rep. John Carmichael; seconded by Sen. Marci Francisco. **Motion carried.**
- KAR 132-4-2. Motion made by Rep. John Carmichael; seconded by Troy Briggs. **Motion carried.**
- KAR 132-4-3. Ellen Wernicke inquired if the process is identified in the KAR, or just the fact we will have a process. Scott advised the KAR outlines the process followed. Sheriff Briggs suggested that because of the degree of questions received during review, that we ensure that legal review. Scott advised that the Expenditure Review Committee (ERC) requests legal counsel on a case-by-case basis. Motion made by Ellen Wernicke; seconded by Sherry Massey. **Motion carried.**
- KAR 132-5-1. Motion made by Brooks Wederski; seconded by Becky Snook. **Motion carried.**



- KAR 132-6-1. Motion by Sen. Marci Francisco; seconded by Rep. John Carmichael. **Motion carried.**

AVPN Port Upgrades. Scott gave an updated on the upgrade plan, which increases the bandwidth for all applicable PSAPs, as possible, up to 10Mb. There were 10 identified initially as a test group. Those are done and there has been marked improvement in the performance of RapidDeploy with those upgrades. There are 64 remaining PSAPs which are scheduled for router configuration beginning next week. All will be done by September 2021. All PSAPs that are not operating on a T1 will be up to a minimum of 10Mb of bandwidth. With the upcoming AT&T Switched Ethernet (ASE) project, we will realize a better price point for the bandwidth needed. Rob McDonald advised that the availability of fiber may be a challenge at some PSAPs.

Automatic Abandoned Callback (AAC). Scott advised that AAC is a Vesta feature that allows the system to return abandoned calls and utilize a recorded message to verify if there is or is not an emergency. The Staff is working with Sedgwick County, Shawnee County, and other PSAPs who have expressed interest to obtain their commitment to fund AAC.

Additional host redundancy for large PSAPs by adding a third host. Scott advised that the Council is waiting to obtain commitment from Sedgwick County and Shawnee County before proceeding with this project. Targeted information will go out to all PSAPs with 5 or more seats to determine if they are interested in coming onto a third host.

Migration from AVPN to ASE. Scott reported that Staff is working with AT&T to ensure ASE pricing falls within 5% of what we currently pay for AT&T Virtual Private Network (VPN). Parallel to that effort, we are working on a contract amendment with AT&T to migrate from the existing AVPN platform to the ASE platform, add the third host, and add AAC. The objective is to fine tune network redundancy, while providing the bandwidth that each PSAP requires for their needs.

PSAP Implementation Status. New additions to NG911 include the Cowley County backup site, Junction City/Geary County, Bourbon County. Osage County is scheduled for October 2021, giving us 104 PSAPs.

RapidDeploy RadiusPlus v4 Major Update. Scott advised that this version v4 update has been postponed to later this year due to needed changes in RadiusPlus functionality and to be in sequence with our bandwidth upgrades.

RapidDeploy Nimbus Migration. Scott advised that Nimbus is on hold in concert with the delay of RadiusPlus version v4. The goal is to ensure everyone is comfortable with the v4 update before adding Nimbus.

911 Call Statistics. Scott gave an update of the current call statistics. Rep. Carmichael expressed concern that unanswered calls going to admin lines may not be reflected in the shown statistics. Scott explained that the VESTA system is not able to distinguish this type of call to properly integrate into the statistical report. Sen. Francisco suggested an alternative might be to look at a general number of admin calls to determine if there has been an increase or decrease. It may not be a precise number but could identify some of the experience such as that of July 25, 2021.

Rob McDonald inquired how many PSAPs route failed 911 calls to admin as opposed to routing failed 911 to another PSAP. Scott advised that we encourage all PSAPs to execute a Memorandum of



Agreement (MOA) with partners that are 1-2 counties away from them; one partner being on the same host and one on the other host is preferred. Approximately 70% of our PSAPs have executed such MOAs. The challenge for Sedgwick County and Shawnee County is that they handle a high volume of 911 calls. Sedgwick County averages 1300-1400 calls per day. Currently, the system can re-route Sedgwick County calls to a single PSAP. But doing so would overwhelm any PSAP in the state. Once telecom carriers can route wireless calls geospatially, then we will have more options. For example, portions of large PSAP calls can be shared among multiple PSAPs. T-Mobile is now ready to start providing handset location as a part of the call set-up. Scott feels that if we can get them implemented, the other carriers will follow.

Ellen Wernicke pointed out that the MOAs are the responsibility of the PSAPs and not the Council. It is an operational decision of the PSAPs. Ellen also pointed out that the 911 call answering times are impacted by many things outside of the authority of the Council. For example, PSAP staffing, PSAP operation and PSAP policies. Scott advised that statistics are shared with the Council to provide an indication of how the PSAPs are performing. The statistics are only informational and do not reflect any issues regarding PSAP operation.

7 Contract Staff Reports

Scott advised that in the interest of time, Staff reports that will be sent out for review rather than individually going over those during this meeting. Committee reports will follow.

8 Operations Committee Report

Scott advised that Josh Michaelis had to work the console today at his PSAP, so he is unable to be on the call. There is nothing to report on his behalf.

9 Expenditure Review Committee

Lori Criqui presented the Expenditure Review Report.

2020 Expenditure Status. Lori advised that there are only three PSAPs remaining.

Expenditure Review Overview. All counties are reporting, so it's just a matter of getting the final questions answered and some invoices collected.

10 Training Subcommittee Report

Ellen Wernicke presented the Training Subcommittee Report.

NEOGOV has been notified of the Council's intent to cancel their contract at end of this year. Scott confirmed they were made aware, and we have received no response back.

The **Talent** Learning Management System is a collaborative partnership between the Council and MARC. Michele and Ellen are working on the joint communications plan. The plan is to provide an update and overview of Talent LMS in October, November, and December 2021.

Training Delivery continues for all the PSAPs. "Training Tip Tuesday" provides weekly training tips. Frontline and Admin training is provided monthly.



11 Text-To-911 Subcommittee Report

Michele Abbott presented the Text-To-911 Report on behalf of Melanie Bergers.

PSA Contest. Michelle advised that in years past the Public Safety Announcement (PSA) contest focused on educating the public on Text-to-911. This year the focus will be on *what3words*. Packets went out to Board of Education to be distributed to high schools. The committee has also asked local PSAPs to reach out to their high schools and perhaps partner with them. This year the contest was expanded to include community colleges and Regents Universities. These institutions will be judged separately from the High Schools. Additional information is on the KS911 website www.ks911.org/contest, including a map of Kansas showing which PSAPs have *what3words* integrated into their map. The deadline for this contest is December 17, 2021, with a spring 2022 rollout of PSAs. This is an awards contest, and the committee hopes to be able to showcase those at the Spring APCO and bring the winning schools to that conference to present their awards.

Text-to-911 Training Refresher. All Council Staff will be taking a refresher training on Text-to-911, along with some individuals from the Training and Text-to-911 Committees. Training will then be updated and distributed to PSAPs.

Real-Time-Text (RTT) has been moved to next year due to carriers not being prepared to deliver RTT.

12 GIS Committee Report

Ken Nelson presented the GIS Committee Report.

Data Submission Summary. Ken Nelson presented data submission information for the first three quarters of 2021. He advised that 2Q2021 is completed and only two jurisdictions reported “no change.” Submissions are currently being received for 3Q2021.

Orthoimagery Update. Ken advised that Surdex is way ahead of schedule. As discussed in previous meetings, Surdex was able to capture the entire state in one flying season as opposed to two seasons. They are using a web-based quality assurance platform *Surcheck* to finalize data. We will have access to that system very soon. Eileen Battles is coordinating data review with all parties.

Call Handling Mapping Solution. Eileen Battles advised that there are bi-weekly joint meetings between RapidDeploy and the GIS team regarding RadiusPlus to discuss any current issues or feedback received from PSAPs to make application enhancements to GIS data.

NG911 Program Portal update was provided by Eileen Battles.

- **State Grant Module.** Kelly Edmonds, the web portal developer, generated a State Grant module which processes applications for the State Grant.
- **Annual Report Module Updates.** Updates and enhancements continue to improve the expenditure reporting process.

Outreach Activities update was provided by Eileen Battles.

- **NG911 GIS Committee** the next strategic planning meeting will be held September 8, 2021.
- **Quarterly NG911 GIS User Group** quarterly webinars continue, and webinars including presentation materials are available on the Kansas 911 website.



- **Training.** Sherry Massey updated the status of GIS training:
 - GIS Data Steward training is available to PSAPs through the Council's LEARN Platform.
 - GIS Data Maintainer training will be provided as a pre-conference session at the Kansas Mappers Conference. The presentation and slides are available on the DASC website.

GIS/MSAG Database Conversion. Sherry explained that the GIS/MSAG Database Conversion is the transfer of 911 data that handles routing from the database currently housed by Intrado to a database housed by AT&T. The Council maintains all our 911 data with GIS data. Currently, there is no specific deadline or estimate of completion. Tyler Siefkes, Riley County, thanked the GIS staff for their coordination with his local GIS Steward, Sherry Taylor. There was a small project that allowed additional mapping layers that resulted in a couple of successful rescues of lost hikers using the new data.

13 Broadband Interoperability Report

Michele Abbott advised that there is an endeavor to investigate what the CARES and Recovery Act money has been expended on statewide and how that may assist small agencies with better bandwidth allowing more access to better internet and other technologies. When that report is received it will be shared with the Council to show what the smaller jurisdictions and phone companies have been able to do with the funding and how that could possibly enhance the 911 program.

14 Technical/Security Committee Report

Phill Ryan presented the Technical/Security Committee Report.

PSAP Implementation Osage County is scheduled to go-live October 2021.

Hardware Upgrades are planned for NG911 including the server hosts. The NG911 system was put into service in 2015. The VESTA server hardware will be upgraded over a 6-week timeframe beginning August 30, 2021. This upgrade is part of the AT&T contract pricing. The VESTA servers are installed, and Motorola will be working on these upgrades. Additionally, we will be replacing the associated switches. The benefit is enhancing high reliability of our NG911 system.

Software Upgrades. Windows 10 was upgraded at the end of 2020. We will be looking at Vesta 7.7 upgrade after the hardware is upgraded. Release 7.7 has some patches and upgrades that will enhance NG911.

Incident Management Plan. Any time there is a need for incident management updates, the Incident Management Plan is updated. We are currently on version v17.

AT&T Switched Ethernet (ASE). The most significant benefit of ASE will be higher bandwidth at lower cost. Additionally, there is more diversity with ASE than with our current AVPN. We will not need the telephone lines to monitor the routers, which is another savings. There is a lot of savings associated with this upgrade. ASE allows us to bypass the legacy tandems of the 911 network and go straight to the ESInet Points of Interconnect (POIs). That process will start next year. Every telecom carrier (there are over 100 in Kansas) will be working with AT&T on this project.

Technical Security Committee. The annual meeting is scheduled for November 2021. Discussion will cover network hardware and software changes.



Phill shared that in early August 2021, AT&T had a fiber cut in Neodesha, Kansas, which serves Elk and Chautauqua Counties. That fiber cut was significant in that it took down their primary 911 circuit. Nevertheless, the NG911 system performed flawlessly when the backup LTE seamlessly connected the PSAP. If the PSAP had gone down, the PSAP MOA would have allowed them to roll to another county. This is just one of many layers of redundancy built into Kansas NG911.

Representative John Carmichael expressed his appreciation to Phill Ryan for explaining ASE to him. Rep. Carmichael asked Phill about the Douglas County 911 Center and University of Kansas (KU) Department of Public Safety relationship. Douglas County transfers relevant 911 calls to KU and KU takes some calls initially from their campus. Liz Phillips clarified for the Council and Rep. Carmichael that the two Kansas City KU campuses are not members of the MARC. In fact, these two KU campuses do not have 9-1-1 services on their campuses. Their phones are answered by their appropriate cities; KU Med Center calls are routed to Wyandotte County and Edwards Campus calls are routed to Overland Park.

14.1 Program Management Report

Randall White presented the Program Management Report.

Randall suggested that based on the extensive discussion during this meeting regarding the July 25, 2021, incident, it might be beneficial to establish an Event Task Force (ETF). This team would review the incidents, determine what happened relating to technical/systemic issues and human interface issues, and discuss what changes might be needed to our incident management. Senator Francisco supported the idea of an ETF and suggested that all the Council legislators be invited to participate. Michele Abbott added that there is possible synergy between the ETF and the Technical Assistance (TA) Grant assessment. Michele shared that the Council was able to get the TA Grant through the Department of Homeland Security and the CISA. The TA Grant will look specifically at our incident management response to the November 29, 2020, 911 service disruption. Scott Ekberg will organize the ETF with the goal of providing a briefing at our next Council meeting, November 2021 [later changed to December 10, 2021]. Senator Francisco shared that if there will be a report presented for the TA Grant in November, it might be best to delay the ETF Report until December. This would allow all the information gained from the TA Grant to be available for possible inclusion in the ETF Report.

Scott suggested a motion to create the ETF. Senator Francisco stated she is willing to make that motion with the understanding that at least once a month all Legislators on the Council will be briefed by Staff as to status and that a report with recommendation be made at the December Council meeting. Motion made by Senator Marci Francisco; seconded by Becky Snook. **Motion carried.**

Voting Members	Yea	Nay	Abstain
Melanie Bergers, PSAPs over 75k			NR
Senator Rick Billinger			NR
Troy Briggs, KSA	X		
Jac Brown, Govt IT	X		
Representative John Carmichael	X		
Robert Cooper, KCDHH	X		
Senator Marci Francisco	X		
Scott Hilbrink, Fire Chief			NR



Representative Kyle Hoffman	X		
Sherry Massey, PSAPs under 75k	X		
Becky Snook, KS APCO	X		
Brooks Wederski, Govt IT	X		
Ellen Wernicke, PSAPs over 75k	X		
VOTE: Create Event Task Force to review Service Interruption Event MOTION BY: Senator Marci Francisco SECONDED BY: Becky Snook PASSED: 10 yea and 3 no response (Council members stepped away). Motion carried.			

15 New Business

Representative Carmichael reminded the Council that there was a legislative proposal last session to add \$0.50 to telephone fees to support the Suicide Prevention line and in-field activities. That effort was funded in another way. He advised that there is now another proposal to increase the universal service fee by up to \$0.10 per month. He stressed that as fees are added to telecommunication services for various things, it has a collateral impact on our NG911 funding stream. As more fees are added to phone bills, the more likely a legislative call to redistribute fees. Such a change could adversely affect our NG911 business case. Senator Francisco and Representative Hoffman agreed that this possibility needs to be watched carefully.

16 Adjournment

Motion to adjourn by Ellen Wernicke; seconded by Becky Snook. A verbal vote was held with all members in favor. The meeting adjourned at 12:00 p.m.

Submitted by:

Scott Ekberg
 NG911 Administrator